



CODE OF PRACTICE
CHAPLAIN – CHAPLAINCY TEAM RELATIONSHIP

Underlying Values	In the context of the chaplain–chaplaincy team relationship the underlying values are demonstrated by the chaplain:
Respect for the Dignity and Worth of all Persons	Valuing the contribution of all members of the team. Respecting other team members and accepting/celebrating differences. Working ecumenically/inter-faith. Being sensitive to another’s needs/boundaries.
Compassion	Listening to another’s concerns/point of view. Fostering caring for one another.
Vocation	Being committed and conscientious.
Goodwill	Encouraging and empowering other team members. Developing /exercising one’s sense of humour. Working in a spirit of co-operation rather than competition.
Collegiality	Taking time for team building. Being open to learn from colleagues Sharing one’s knowledge and experience with other team members. Participating in establishing mutual understanding of , and the practice of team decision making.

CHAPLAIN – PATIENT/CLIENT RELATIONSHIP

Underlying Values	In the context of the chaplain–patient/client relationship, the underlying values are demonstrated by the chaplain
Respect for the Dignity and Worth of all Persons	Valuing and respecting humanity/all human life. Assisting persons to find wholeness. Accepting another’s experience Respecting boundaries of culture, gender, sexuality and belief systems of all persons, which includes zero tolerance of harassment or abuse of any kind eg sexual, spiritual, emotional, physical. Acknowledging that every person has the potential to develop/grow.
Compassion	Being an unconditional presence to persons experiencing illness/trauma. Providing help & support in very difficult times. Supporting persons in crisis especially in unfamiliar settings.
Vocation	Striving to be present in all encounters. Being open to learning & equipping oneself better. Being open to God and other people. Giving priority to on-going education and supervision. Being committed and conscientious.
Goodwill	Offering encouragement, help and hope. Listening carefully to others’ stories. Accepting of, and empowering others. Focusing on another’s need not one’s own. Being honest and sincere at all times. Being open to challenge and new ideas. Taking time to build rapport/relationships with patients/clients/ families/staff.
Collegiality	

CHAPLAIN – OTHER HEALTH PROFESSIONALS RELATIONSHIP

<p>Underlying Values</p>	<p>In the context of the chaplain – other health professionals relationship the underlying values are demonstrated by the chaplain:</p>
<p>Respect for the Dignity and Worth of all Persons</p>	<p>Actively participating in a team working towards holistic healthcare. Promoting spirituality as integral to wholeness and healthcare. Accepting and valuing the contribution of all team members.</p>
<p>Compassion</p>	<p>Encouraging and supporting other team members. Listening and accepting different points of views and priorities.</p>
<p>Vocation</p>	<p>Being committed to working in a multidisciplinary team. Providing input to multidisciplinary meetings from a spiritual perspective. Communicating to other team members the chaplain’s role/contribution to patient care. Awareness of the impact of self on others.</p>
<p>Goodwill</p>	<p>Participating in team building activities. Being courteous and considerate to other team members. Modelling shared care and open communication. Contributing to fostering trustful and supportive relationships amongst team members.</p>
<p>Collegiality</p>	<p>Establishing and maintaining positive working relationships. Loyalty to the team. Respectful of professional boundaries. Open to learning from other team members.</p>

CHAPLAIN – EMPLOYING BODY RELATIONSHIP
[e.g ICHC/LSP, Private Hospital/Agency]

Underlying Values	In the context of the chaplain – employing body relationship the underlying values are demonstrated by the chaplain:
Respect for the Dignity and Worth of all Persons	Showing courtesy and co-operation to all staff and committee members.
Compassion	Meeting requirements/requests in a co-operative and timely manner.
Vocation	Taking responsibility for self care in terms of meeting health & safety requirements in regard to time off duty, supervision, accreditation etc. Engaging regularly in professional development.
Goodwill	Contributing to meeting contractual requirements by the timely and accurate provision of statistics and other required information. Providing high quality performance at all time contributing to ensuring one’s employing body is held in high regard. Maintaining a co-operative and constructive relationship with one’s employing body in all areas.
Collegiality	

CHAPLAIN – HEALTHCARE FACILITY RELATIONSHIP

Underlying Values	In the context of the chaplain – healthcare facility relationship the underlying values are demonstrated by the chaplain:
Respect for the Dignity and Worth of all Persons	Being an advocate for spiritual care. Ensuring pastoral care is available on request to all persons regardless of religious affiliation or none.
Compassion	Encouraging and supporting both staff and management.
Vocation	Being an advisor on spiritual/religious matters. Liaising with designated manager to ensure that chaplaincy services are provided as per contract agreement. Complying with policies of the healthcare facility.
Goodwill	Fulfilling the role as spiritual advisor. Participating in/initiating appropriate rituals and blessings in the life of the organisation. Acting as a mediator, reconciler or advocate as appropriate for those who need a voice in the healthcare system. Participating in the 'life' of the organisation.
Collegiality	